



**NORTH POWER COMPANY
FOR GENERAL CONTRACTING Ltd.**

Quality Policy

We, NORTH POWER COMPANY LTD (NPC), are committed to provide prompt response, high performance and competitive technical services related to its various fields, namely Testing & Commissioning of Electrical Devices for Substation. Operation & Maintenance of Electrical Installations. NPC is also Committed to achieve customer satisfaction at all times, meeting all statutory & Regulatory Requirement.

NPC continually improves the effectiveness of the Quality Management System (QMS) and Reviews Continuing Suitability.

NPC is Continuously upgrading the capabilities of its technical and administrative staff for their effective involvement.

OBJECTIVE

- ✓ Maintain a quality management system conforming to ISO 9001:2015.
- ✓ Plan, design, construct and control the project effectively.
- ✓ Involvement of all personal who are capable of meeting the challenges and who fully accepting the responsibility.
- ✓ Monitor measure and analyze the progress.
- ✓ Minimize the number of defects/ complaints.
- ✓ Take action to achieve the targets and continually improve the system.

Date: 27.01.2022



Executive Director